

Development of Business Control Management System for Lenovo



TalentPace helped streamlining complete audit processes for Lenovo and contributed a great success in meeting turnaround times.

Customer Profile

Founded in 1984, Lenovo is one of the world's leading personal technology companies, producing innovative PCs and mobile internet devices. Now, #286 on fortune 500 list, Lenovo is the world's largest PC vendor and fourth largest smartphone company.

Whether a PC, smartphone, tablet, smart TV, server, workstation or storage, Lenovo makes the products that customers need, whether smart connected or infrastructure devices, Lenovo is creating real differentiation from the competition thanks to its vertically integrated end-to-end business.

Business Scenario

- Lenovo India needed to automate their Business Control and Risks Management processes which are currently unorganized.
- The spreadsheet system, used to document the Business Controls and Risk management details becoming complex and unwieldy with changing audit processes.
- With the time-consuming spreadsheet processes significantly proving adverse results and often proved disastrous with compromised data.
- Desired to develop a solution ensuring smooth and seamless workflow of business control and risk management processes bringing high visibility to Lenovo's Audit and Business Control Team.
- The manual intervention must be reduced and help Lenovo achieving desired business growth at reduced long term costs.

Solution Delivered

- TalentPace implemented and rolled out a complete and a bespoke workflow solution enabling all the departments fulfill the audit process smoothly.

Designed a Workflow Management Engine catering the needs of Lenovo Business Control teams with an ability of dynamically changing organization structure and role owners.

- Successfully countered the challenges with the established delivery model, methodologies and end to end application development lifecycle as per the CMMI framework.
- New system has increased the performance of the business process transactions.
- Provided robust, scalable and secured architecture and developed the entire system in a quick turnaround time.
- Integrated with multiple third party technologies and applications and developed reliable solution.
- Developed QA methodologies that were also adopted by their world Wide Technology Development teams.
- The comprehensive solution provided Lenovo with great control in handling the Risk and Control process more effectively.

Business Benefits

- Our solution helped Lenovo consolidating their audit operations into one virtual organization for APAC region with enhanced the complete approval or rejection processes with inbuilt escalation mechanism resulted improvement overall quality of Business Control management.
- Our Solution helped Lenovo witnessing improved accuracy, reliability and efficiency of operations. Empowered associates to perform self-service functions through paperless processes.
- Highly integrated analytics helped in realizing the signature items, slow moving items, and to curb the waste quite effectively.
- Helped minimizing manual intervention of tracking the audit progress at highly improved business processes enabled quick turnaround in getting real time data.
- Achieved significant turnaround time in the overall audit processes with ease without manual hassles.

Technologies

- ASP.NET MVC
- C#
- MVC5
- WebServices
- HTML5/CSS3
- SQL Server



We have engaged TalentPace to develop an audit management system bringing in high visibility and control on the overall business control and risk management policies within Lenovo. They have put together a plan and developed the complete work flow based application flawless in a quick turnaround time. Entire team had exceptionally worked and their technical capabilities are highly appreciated.

Manoj Gupta

India Head, Accounts
Lenovo India

About TalentPace

TalentPace is a leading new generation information technology and global consulting services company delivering IT enabled solutions to the customers from across the geographies. Deep industry experience combined with customer centric approach makes TalentPace a remarkable partner in successful business outcomes. Our strong commitment and demonstrable capabilities TalentPace always delivered measurable and sustainable services to our customers. For more information, please visit www.talentpace.com or write to us at info@talentpace.com

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